

2024

Celebrating 20 Years of AdaptAbilities!



**REPORT TO
THE COMMUNITY
2023-2024**



Greetings from Michelle

CEO, AdaptAbilities



2024 marks the 20th anniversary of AdaptAbilities!

It is amazing to see how the organization has grown and evolved through the years, and it is my pleasure to provide the community with an update for 2023-2024.

It really was a year of change and growth! The opening of a new centre at Millbourne Market Mall brought respite closer to families in the southside! We hope to reach more families as we continue to strive for innovation and look for ways to address the unmet needs of those who are looking for the essential services we provide.

Speaking of growth, community support continues to increase! Our Annual AdaptAbilities Breakfast was a hit with over

700 attendees hearing inspiring stories of impact. The community support has been amazing with attendance more than doubling since the event's inception in 2022!

This year, one of our wishes to get an agency vehicle came true, thanks to our amazing donors! This is a great way to reach our goal of becoming a household name and rally support from the community.

Over time, government funding unfortunately has decreased, and we recognize that the needs of our families have become more prevalent than ever. With the support of the community, we can ensure that participants not only thrive in our programs but also become actively engaged within their communities. We are a bridge to belonging.

As I reflect on the past twenty years, I want to acknowledge everyone at AdaptAbilities that has helped us reach this incredible milestone. Thank you past and present team members, board members, volunteers and the incredible families and individual we support.

EnJOY your day,

Michelle Hordal,
FOUNDER AND CEO



20th Anniversary



In 2024 – as AdaptAbilities celebrates an incredible 20th anniversary milestone, we stop and reflect on the past 20 years of life changing impact for families. Here's to many more!

10
programs

209
team members

2,618
lives changed through
meaningful programs

3,000,000+
respite hours



Measuring Impact

OUTCOMES FOR FAMILIES

- Increased happiness and emotional well-being
- Greater financial stability and ability to spend time on careers
- Opportunities for self-care that would otherwise be unattainable



OUTCOMES FOR PARTICIPANTS

- Increased confidence and personal growth
- New friendships and a sense of belonging
- More purpose and meaning in their lives



OUTCOMES FOR COMMUNITY

- Raised awareness about contributions and abilities of individuals
- Connected local businesses with a valuable workforce



20 Years of Impact... We've opened many centres!

2004 Allendale Centre

2006 McKernan House

2006 Gained charitable status

2007 Meadowlark Respite Centre

2010 Accredited through CET

2013 McKernan Respite Centre

2016 Rebranded to support growth

2016 Whyte Ave Support Office

2018 Orange Hub Respite Centre

2024 Millbourne Respite Centre



Our Values In Action

What Makes AdaptAbilities Special

Today, we have a set of values that continues to steer us towards our vision while allowing us to propel ourselves forward.

Our vision is to create possibilities for individuals with diverse abilities and their families by delivering essential programs. We create a place where friendships are made, and where individuals and their families grow, succeed, and belong.

A Positive Impact on the Whole Family

We are a for-impact organization that makes a positive difference on the whole family. Children and adults with diverse abilities thrive and their families get an essential break from caregiving to live, work and support their own well-being.

It's thanks to the commitment and dedication of our extraordinary team that we've become known throughout communities as the respite provider of choice, inviting our teams into their homes and trusting our staff to support their loved ones through our centre programs.

How We Use Our Core Values

Core values are just words on a page without tangible, livable examples of how we bring them to our work every day.

Our core values represent what brought us here, and that will help us thrive into a very bright future. What better time to reaffirm our commitment to these values than our 20th anniversary year?

It's what we want to be known for, by our families, donors, and supporters.

Our Values



CULTIVATE
TEAMWORK



DEMONSTRATE
EXTRAORDINARY EFFORT



LIVE OUR
PURPOSE



OPEN TO GROWTH



ACT WITH INTEGRITY

Make Way for Millbourne Market Mall!

In January 2024, AdaptAbilities welcomed participants to a new centre! Millbourne Market Mall has been serving as a peaceful and friendly space with life's necessities conveniently located nearby. With access to transit, parks, and other amenities, participants get plenty of opportunities to explore the community.



Thank you to the funders
who contributed to opening
this beautiful space!

Millbourne Respite Centre is more than just a physical location; it's a place where everyone belongs. The essence of this environment is its ability to transform the ordinary into the extraordinary through the power of human connection. Here, laughter resonates throughout the space, creativity blossoms in every corner, and friendships are forged that last a lifetime.

The kitchen serves as the heart of this haven, where participants learn cooking and safety skills and gather to eat and converse.

The gaming and crafting areas burst with vibrant energy, allowing everyone to express their unique talents and interests.

Meanwhile, the sensory room offers a space to feel safe, quiet and calm when things get overwhelming.

Having a place to feel like you can be yourself helps create connections and meaningful days!

As AdaptAbilities continues to grow, we are excited to bring respite closer to home for many families in Edmonton!

AdaptAbilities Van



If you are driving through the city of Edmonton, chances are that you may see the AdaptAbilities van on the roads!

Over the years, Hearts in Action Summer Camps have expanded with camp locations across all ends of the city. Many of our team members use their own vehicles to transport program materials and equipment, so having a reliable vehicle was just what we needed.

Aside from the practicalities of helping our Programs Team get to their destinations efficiently, a vehicle also serves as an excellent marketing tool for AdaptAbilities. As we aim to become a household name, our van will help in achieving this!

**Thanks to our
generous donors for
funding this initiative!**

Event Highlights

Renew 2024

Renew, our Annual Training and Awards, is our Annual Training and Awards Event for the team to gather, hear about important updates, receive valuable training and help us recognize excellence in team members.

This year, we welcomed Stacey Berger, Business and Life Coach as a keynote speaker. She inspired our team to discover their passions, access their potential and live with purpose!

Three break-out sessions focused on self-care for the caregiver, renewing workers' presence in the community and positive behaviour supports.

Overall, this team event was a success and provided the opportunity to get together, recognize each other's efforts and feel inspired!



Renew

Event Highlights

2024 Breakfast

Our Annual June Breakfast continues to grow and be a success. Moving into a larger venue at the Edmonton Convention Centre, AdaptAbilities welcomed 720 attendees.

The event was a delightful morning featuring impactful stories and delicious food, leading to a fundraising total of **\$130,838!**



Hearts in Action Summer Camps

What a summer! HIA Summer Camp location options continue to grow throughout the City of Edmonton and for the first time, camp was available in Leduc!

It was a season filled with sunshine, adventure and joy! Participants and staff relished every moment and enjoyed trying new activities and exploring their communities.

2024 Camp Numbers



600
spots filled

215
unique campers

150+
field trips

“Thank you so much for bringing camp to Leduc!”

- AdaptAbilities Parent



"All the field trips my son went on were absolutely amazing. I'm so happy he has this opportunity to explore the city."

- AdaptAbilities Parent



HEARTS IN  
ACTION
SUMMER CAMP



Message

from Board President, Rita Becker

BOARD MEMBERS

Rita Becker
President and Treasurer

Stephen Siu
Secretary

Henriette Groeneveld
Director

Don Farries
Director

Alvin Pyke
Director

I would like to extend my congratulations to AdaptAbilities for reaching the impressive milestone of twenty years! The board commends the amazing team that has contributed to this achievement, making a positive impact in the lives of individuals with diverse abilities and their families.

AdaptAbilities has a history of significant growth year after year, and I am excited to witness their continued success.

Kind Regards,
Rita Becker



2023/2024 Donor Recognition

Contributions from April 1, 2023 to March 31, 2024

\$10,000 and Above

Government of Alberta - Culture, Multiculturalism, and the Status of Women
Stollery Charitable Foundation
Edmonton Community Foundation
Government of Canada
Rogers Communications
TD Bank Group
The Brick
Calgary Shaw Charity Classic Foundation
CN Railway
Government of Alberta - Tourism and Sport
Realtors Community Foundation
Butler Family Foundation
Chadi Family Foundation
Edmonton Downtown Canadian Progress Club
Edmonton Public Teachers Charity Trust Fund

\$3,000 to \$9,999

Anonymous
Koshy and Shirley Cheriyan
Saint John's Legacy Foundation
Pagnotta Inc
Mark Huson
Nortrux
R. Caron Foundation

Yardstick Technologies
Canadian Tire Jumpstart Charities
Alberta Blue Cross
Detheridge Family Fund

\$2,000 - \$2,999

Anonymous - 2
Michelle Hordal
CN Edmonton Community Board
Liam Burgess
ProFound Talent Inc.
Samies I.O.O.B.
Serene Technologies
Yates Whitaker LLP Chartered Professional Accountants
Canada Progress Club SILKS
Fidelity Investments

\$1,000 - \$1,999

Anonymous - 7
Jennifer Neal
Sheldon and Wendy Bos
Cine Audio Visual Sales & Service Ltd.
Kinsmen Club of Edmonton
RBC Foundation
Angela Richardson
Keldar Leadership Solutions Inc.
Frances M Kilgour
Tracy & John Albert
Glenise Harvey
Preferred Client Services Group Ltd.

Rita Becker
Pixel Designs
Andy Wong
Asyma Solutions
At The Helm
Bedrock Homes Limited
Carrington Construction Canada
Jason and Jodi Megli
Krystal Belanger
Marnie Kiel
Patti Macdonald
Richards Wick Financial Group Ltd.
Rob and Anne Glasgow
Smiles 'R' Us Inc.
Synergy Group of Companies
Timber Benefits
Vu Impact Fund

\$500 - \$999

Anonymous - 4
Claire R. Potter
Andrew Lemoine
Sage Foundation
Benevity Community Impact Fund
Alberta Business Loans
Derek Pearce
Jacinta Duffett
Sine Chadi
Gobind Prihar
821299 Alberta Ltd.

Accu-Air Technical Services Ltd.
Andre Charrois
Chris Anderson
Claire Ehman
Daniel Barata
David King
Dr. Bryan Layton Professional Corporation
ECHO Promotions
Fedora Pharmaceuticals
First Foundation
Graham Rogers
Harkirat Teja
Investors Group Financial Services Inc.
James Keirstead
Joe & Emma Pivato
John Stock
Kris Augustson
Landon Leclair
Lesley Smitten Tabler and Sherwin Tabler
Lorne Randa and Kristy Dunn
Melcor Developments Ltd
Miraca Direct
Nisku Ford
Rachel Burgemeister
Sarah Tiet
Scott Endres
Scott Hughes
Stephen Siu

Sunshine Pawchuk
Tamaca Therapy Services Inc.
Tara Proskiw
Tim and Tanis Carwell
Travis Ball
Ward Campanelli

\$250 - \$499

Anonymous - 8
Kellie Steele
Alder Group
Todd and Arlene Walker
Bradley Freeman
Candice Simpson
Lorne and Agnes Ma
Nicholas Farnden
Andrea Garland
Frida Pesin
Catherine Vu
Chris Hamilton
Classic Health Supplies LTD.
Dan Matthys
Jean-Jacques Tremblay
Kerry Tham
Kevin Brown
Amy Gomez
Calvin & Lindsay Austrom
Cathy Paul
Damon Harmon
Darci Walker

Direct North Consulting
Dorene Bateman
Doug Goss
Garry and Elisabeth Stebner
James Freeman
James Song
Jeneen Marchant
Joseph Lee Son
Joshua Lau
Kelly McClung
Lindsay Robinson
Lorraine Williams
Modern Muse Media
Mohammed Assaf
Ponoka Veterinary Clinic
Rob Mamchur
Sandeep Gill
Tara Lynn Lamothe
Ted Greer
Terry Dubetz
Thomas Lloyd
Tracie Lemishka
Van Leeuwen
William A. White

\$5 to \$249

Anonymous - 76
Danny Kook
Carol Secord
Esta Karpulis
Anastasia Elias
Brad Bent
Judy Packer
Mark Donnelly
Melanie DePalma
Susie Sykes

Owen and Janet Edmondson
Ray and Wanda Zadrey
Tahnee Botten
Wiggert Hessels
Geoff Baxter
Yasmine Safari
Mabel's Labels
ATCO EPIC
Marie Soprovich
Renata Jankowska
Robert Legare
Brian Geislinger
Chelsea Seeney
David Tao
Tom Hochhausen
Lucille Mandin
Alec Yurkiw
Alex Favret
Alexandria Onyedika
Alva Shewchuk
Aurora Pubantz
Avneet Longowal & Kayla Gasirabo
Barb Onyschuk
Beth Hendricksen
Brandi Bartlett
Brenda Oscroft
Brent Milligan
Carolyn Osadczuk
Catherine Leung
Catherine Ta
Cathy Heron
Chantelle Jaster
Cheryl and Gary Kasianiuk
Claudette Harley
Emmy Stuebing
Eric Frey

Erin Rutherford
First General Property
Restoration Specialists
Francis Lebreton
Gela Cabrera
Greg Connell
Gwenne Tweddle
Hailey Taskey
Janice Baskin
Javier Salazar
Jenna Horning
Jeremy Langevine
Joan Tandy
John & Lynne Gibson
John Carle
John Younie
Judy Inch
Julia Tran
Karen Israel
Kingsley Leung
Kristie Coulombe
Laura Mah
Louis Simon Binwag
Michelle Coleman
Michelle Wheaton
Nancy Davis
Pat L'Hirondelle
Peter McNeill
Phyllis A Kelly
Sandra Green
Scott Vreeland
Sean Warshawski
Shannon Todd
Sheena Davidson
Shelley Passek
Tenielle MaGee
Valerie Gibbs

Manqing Wen
Richard White
Sana Bano
Amin Samji
Anne Marie Downey
Barry Pfau
Breanne Shemko
Brian Liddell
Carrie Sandboe
Christa Cruthers
Elena Russell
Hue Anh Luu
Javed Raja
Jennifer Klein
Kathy Neufeld
Kelly Wheadon
Kenedy Takacs
Lorraine Henderson
Lucille Gans
Lucille Ryan
Margot Ross Graham
Maril Murray
Martena Estabrooks
Michael Karpow
MT Consulting Group
Nancy Siu
Nicholas Scott
Paula Bourassa
Rhonda Sveahun
Sandra Loutan
Sarah Chan
Sarah Hamilton
Scott Jackson
Shelley Walchuk
Stephen Yakimets
Joan Guillemette

Alicia Aberin
Kyle Huberman
Diana Campbell
Donna Chamberland
Emma Elksnitis
Janae Mercier
Jeff Arsenault
Jodi Zabłudowski
Jody Seguin
Liz Dolcemore
Margaret Geall
Nick Petryk
Susan Beaufoy
Anna-Marie Petruk
Dale Leicht
Lisa Budden
Marian Hordal
Melissa Scaman
Abdul Ghani
Diane Matthews
Katrina Pixel
Leanna Martens
Leigh Bornn
Ebony Miller



Financial Report

REVENUES	Statement Of Operations	2023/2024	2022/2023	2021/2022	2020/2021
	PDD Service Delivery and Admin	683,928	669,844	743,971	882,043
	Grants	517,911	761,654	552,598	437,729
	Donations and Sponsorships	489,520	223,670	111,097	104,786
	Memberships - Intake	3,350	2,300	2,100	2,050
	PROGRAMS				
	Community Connect	3,044,861	2,414,067	1,855,799	1,335,422
	In-Home	2,091,936	1,769,763	1,928,722	1,764,663
	Hearts in Action	550,197	352,466	317,179	244,647
	After School Care	174,250	163,905	147,335	171,683
	Respite Care	159,072	119,793	99,400	42,749
	Social Nights	83,170	133,244	93,776	69,850
	TOTAL REVENUE	\$7,798,195	\$6,610,706	\$5,851,977	\$5,055,622
EXPENSES	Salaries and Benefits	6,057,337	5,240,663	4,824,486	3,791,845
	Facility Costs	477,707	427,555	378,537	386,555
	Staff Expenses	419,588	387,202	373,604	287,769
	Professional Fees	200,412	74,163	123,595	85,087
	Program Expenses	154,381	94,499	84,270	72,429
	Admin	120,636	106,045	98,915	73,598
	Marketing	119,396	109,652	80,708	66,682
	Amortization of Capital Assets	104,438	101,561	113,589	126,994
	Internet and Tech	89,651	113,258	95,211	53,653
	Transportation	14,260	4,403	5,270	5,106
	Amortization of Intangible Assets	306	-	-	-
	TOTAL EXPENSES	\$7,758,112	\$6,659,001	\$6,178,185	\$4,949,718
	Excess of Revenue Over Expenses	\$40,083	(\$48,295)	(\$326,208)	\$105,904
	Government Assistance (CEWS)	0	34,858	384,460	1,174,910
	Disposal of Capital Assets	(5,272)	(375)	(633)	(334)
	SURPLUS (DEFICIT)	\$34,811	(\$13,812)	\$57,619	\$1,280,480

ASSETS	Statement of Financial Position	2023/2024	2022/2023	2021/2022	2020/2021
	CURRENT ASSETS				
	Cash and Cash Equivalents	944,482	1,156,459	1,882,521	1,648,124
	Term Deposits	1,673,999	1,350,000	1,015,429	1,000,000
	Accounts Receivable	1,102,734	274,292	893,125	970,467
	Interest Receivable	49,051	15,969	470	14,375
	GST Recoverable	33,284	21,999	22,186	19,258
	Prepaid Expenses	49,750	62,986	28,257	16,600
	Prepaid Lease	107,311	121,462	135,613	149,764
	Security Deposit	54,233	33,000	29,900	28,000
		\$4,014,844	\$3,036,167	\$4,007,501	\$3,846,588
	Capital Assets	510,379	155,161	203,717	254,946
	Intangible Assets	111,928	100,000	100,000	100,000
	TOTAL ASSETS	\$4,637,151	\$3,291,328	\$4,311,218	\$4,201,533
LIABILITIES	CURRENT LIABILITIES				
	Account Payable	158,677	69,624	111,739	101,589
	Wages Payable	184,140	234,548	178,796	209,904
	Bonuses Payable	-	-	19,750	30,220
	Deferred Revenue	1,496,184	220,935	1,259,016	1,169,296
	Accrued Rent Liability	13,564	-	-	-
	Deferred Capital Contributions	81,340	97,786	59,670	65,896
	TOTAL LIABILITIES	\$1,933,905	\$622,893	\$1,628,971	\$1,576,905
NET ASSETS	Unrestricted Net Assets	1,340,084	2,006,717	1,978,200	1,875,579
	Internally Restricted Net Assets	900,000	560,000	560,000	560,000
	Net Assets Invested in Capital Assets	463,162	101,718	144,047	189,049
	TOTAL NET ASSETS	\$2,703,246	\$2,668,435	\$2,682,247	\$2,624,628
	TOTAL LIABILITIES AND NET ASSETS	\$4,637,151	\$3,291,328	\$4,311,218	\$4,201,533



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