
FAMILY CODE OF CONDUCT

It is essential that every parent/guardian and visitor of AdaptAbilities is responsible for contributing to a safe environment for our participants, employees, other parents/guardians, and visitors.

Families and individuals accessing services must adhere to the following code of conduct:

- Treat AdaptAbilities team members with respect and dignity
- Use polite and courteous language
- Refrain from any form of discrimination, harassment, bullying, or abuse whether verbal, physical, cyber, or emotional
- Refrain from actions that put participants, employees, or guests at risk of harm
- Maintain open, honest, and respectful communication
- Be actively involved in your child's care
- Provide accurate and up to date information about your child's needs
- Comply with AdaptAbilities policies and government requirements for service delivery
- Notify the organization promptly of any safety risks, concerns, or issues
- Avoid alcohol, drugs, impairing substances when engaging with team members
- Refrain from private or public slander or criticism which is deemed by AdaptAbilities as malicious or damaging to employees, other parents/guardians, or other individuals
- Refrain from sharing of AdaptAbilities policies or other sensitive information on social media or other online mediums
- Be punctual with scheduled respite services; respect the time and commitments of our team members
- Provide constructive feedback to help improve the quality of services
- Report any grievances or complaints in accordance with AdaptAbilities procedures
- Respect and properly care for AdaptAbilities' property

A breach of AdaptAbilities Family Code of Conduct may result in suspension or termination of services, and/or legal action.